



Indian Community Needs Analysis, Willoughby City Council 2016/2017

Case Study



Nicky Hammond

- Overview
- Aim
- Methodologies
- Challenges
- Lessons



Overview

MOSAIC Program

MOSAIC runs many different programs, activities and classes to bring together Willoughby residents to support one another, and to share their culture and interests. These include:

- English and community language programs
- Cultural workshops and information talks
- Various ethnic social and leisure activities
- School holiday programs for children between school terms
- Practical services such as 'Tax help' and 'Technology for seniors'.

For more information on any of these programs or to register, phone 9777 7952 or email mosaic@willoughby.nsw.gov.au. Enrolment forms can be faxed to 9419 7725.

Community celebrations

MOSAIC also arranges activities and events for community celebrations such as Harmony Day, a day of cultural respect for everyone who calls Australia home, and the Emerge Festival, an annual cultural and arts festival held throughout September.

Current program brochures

- English
- Chinese
- Korean
- Italian
- Japanese
- Enrolment Form for MOSAIC Courses



Upcoming Events





Online Survey



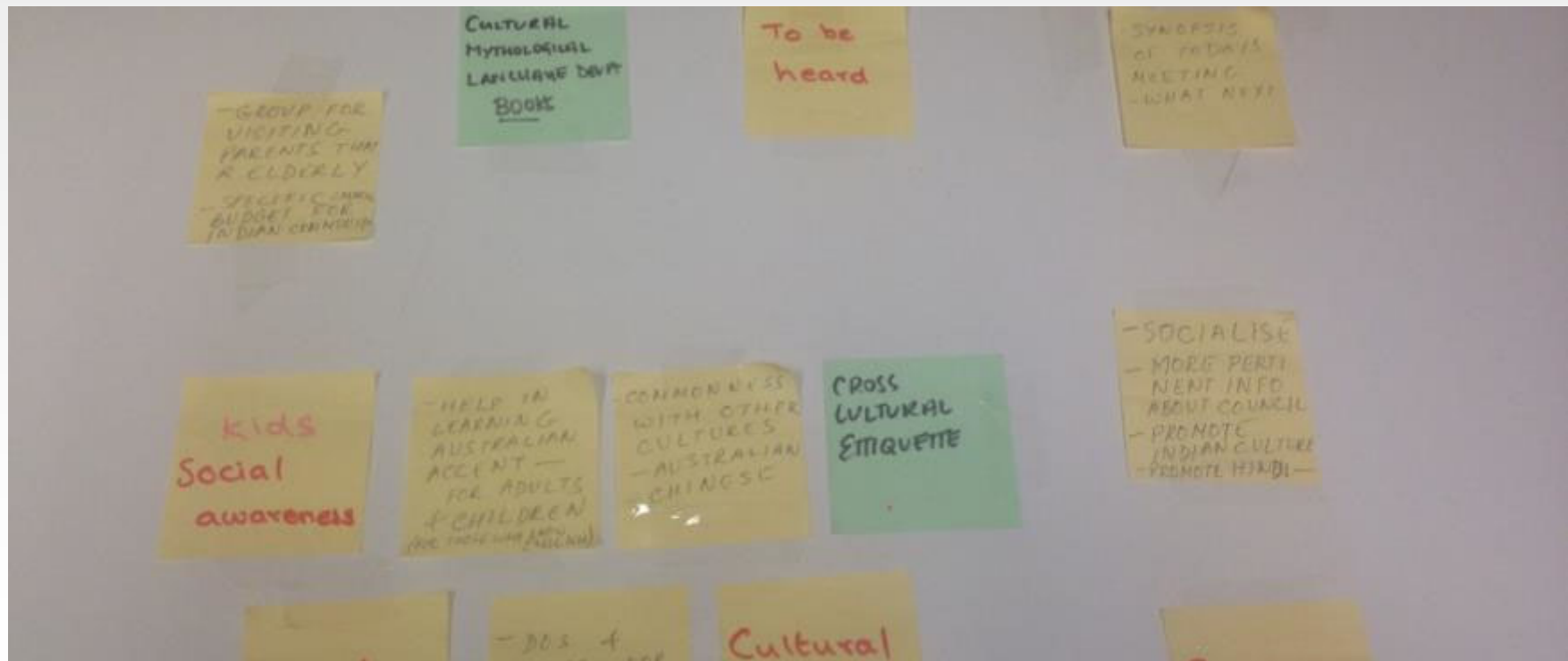


Online survey

- Challenges
- Learning



Indian Community Focus Group



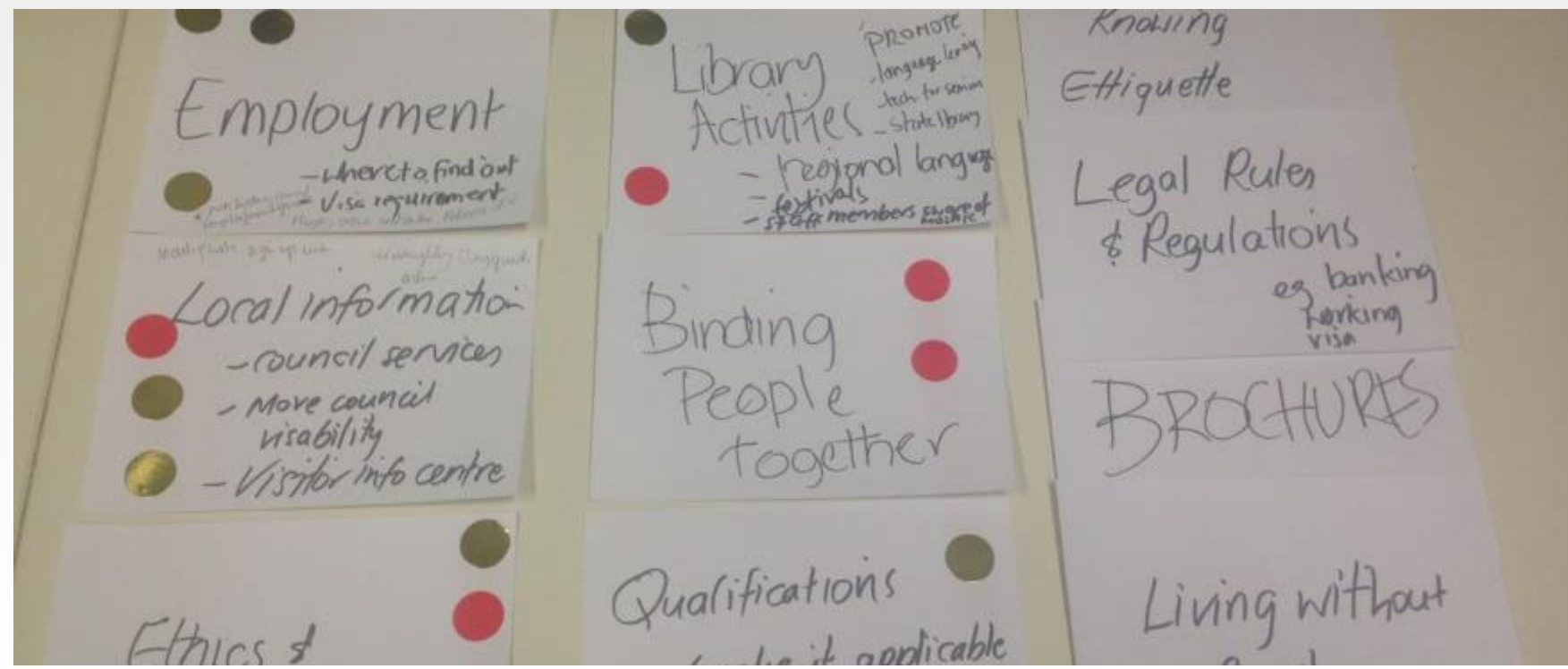


Discussions/ brainstorming

- Legal recognition of Indian qualifications
- Local area information (kids activities, Ladies meets)
- Living without a family network
- Visibility for Sangam Group/Council Activities
- Visitor Information Center



Prioritising





Indian community Focus Group

- Challenges
- Lessons
- Results



Ongoing Engagement





Ongoing engagement

- Results
- Obstacles
- Lessons



Life Coaching





- www.nickyhammond.com
- nicky@nickyhammond.com